



Joe Morgan, MFCEP
Supervisor of Elections
Wakulla County, Florida



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Contact: Joe Morgan, Supervisor of Elections Wakulla County
Email: jmorgan@wakullavotes.gov
(850) 926-7575

New Mail Ballot Tracking Service

Wakulla County, FL – The Wakulla County Supervisor of Elections is offering a new ballot tracking service for voters who cast their ballot by mail. Beginning with the 2024 Presidential Preference Primary Election, the Wakulla County Supervisor of Elections office will use BallotTrax, a secure communication system to help voters track their Vote-By-Mail ballots.

BallotTrax has the capability to send text, email, and voice notifications reporting the status of a voter's ballot during an election. “This tracking service will help our voters who choose to vote by mail, giving them confidence that their ballot has been received and counted by our office,” Joe Morgan, Supervisor of Elections.

More than 500 counties across the country have used BallotTrax to allow voters to track the status of their mail ballots.

Wakulla County voters can sign up by visiting wakullavotes.ballottrax.net. The system does not change or update voter registration. It uses information available from the USPS to track outgoing and received mail, and voter registration information that is made available via public record.

Voters who don't use the new BallotTrax system will still be able to view their ballot status via the Supervisor of Elections' website at: <https://www.wakullavotes.gov/Voter-Information/Voter-Lookup>

Voters with questions are encouraged to contact the Supervisor of Elections Office by email at wakullacountysoe@wakullavotes.gov , or by phone at 850.926.7575, Monday-Friday 8:00 a.m. – 5:00 p.m.

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